



Annual Report for 2018-2019



Newcomer Women's Services

Strong Women Build Strong Communities

The Mandate: NEW focuses on the immediate needs of immigrant women by directing them to settlement resources and providing them with language instruction, pathways and coaching towards employment opportunities as well as programs that help them overcome the systems and structures that impede their success. NEW also provides pathways to employment, training, coaching and programs to disadvantaged youth and to a lesser extent, men.



How NEW Teams see their mission:

The Newcomer Settlement Program (NSP) seeks to support the successful settlement and integration of newcomers, including immigrants and refugees, through the provision of early settlement and longer-term integration support.

The goal of NEW's English Language Program (ELP) is ultimately 'self-actualization.' We take a holistic approach that not only provides language training but life skills coaching - from how to advocate for your family to societal norms around parenting to building confidence to seek employment, ask questions about finances and taxes and groom contributing citizens

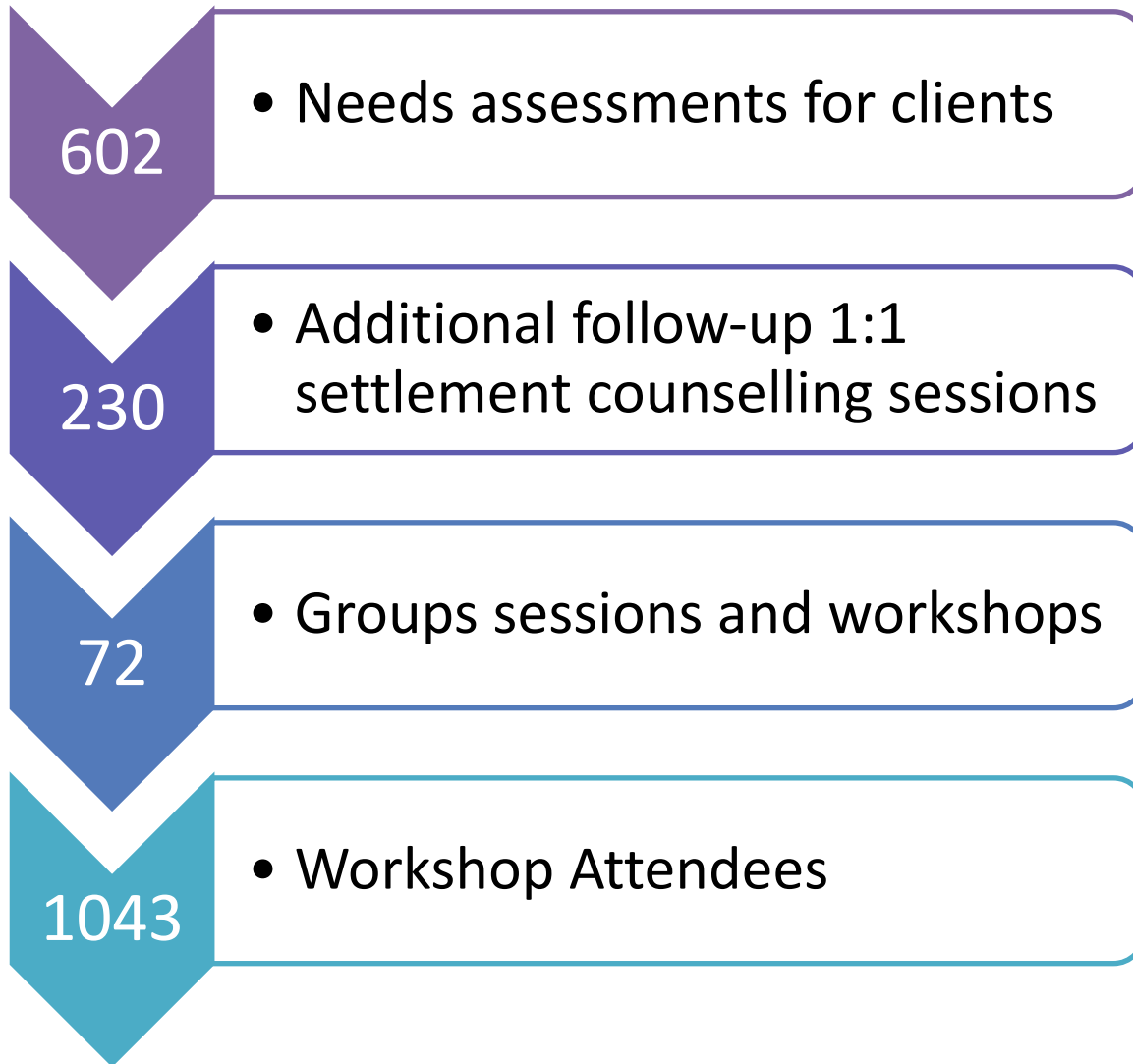
We are creating safe space with smaller class size to build a collective of strong women.

The Employment Team recognizes that individuals are part of a larger, complex system that may contain visible and invisible barriers and customizes its approach by building trust, knowledge, skill and strategic community connections through wrap-around case management delivered by staff with lived experience.

The SEW IT program targets women on Ontario Works - inspiring them to seek jobs, higher education, start a business or seek help overcoming obstacles - by drawing them into our customized wrap-around case management approach.

Our Community Services Partnerships program ("Newcomer Women's Network") facilitates access to resources that improve social outcomes for vulnerable, marginalized and high-risk communities.

Highlights from Newcomer Settlement Services – April 1, 2017 – March 31, 2018.



Exciting Update! We have hired additional staff to support

302 files closed

37 Ontario Works Placements

104% Client/Employer satisfaction

27 Youth Completed Pre-employment Workshops

80 Employer-selected incumbents participated in training that was funded by the Canada-Ontario Job Grant

6 Clients with disabilities placed

Exciting Update!

We are moving to an exciting new model of Client intake.

Highlights from the English Language Program

2017-2018

- 4900 hours of instruction
- 75 seats (April-December)
- 55 seats (January-March)
- Achieved attendance target with more than 80%
 - 18/18 target for child care seats (8 pre-schoolers; 10 toddlers)

Exciting Update

A new partnership with the Education & Outreach branch of Massey Hall and Roy Thomson Hall means our students will receive a weekly session to “Learn English Through Song!”

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2017-2019

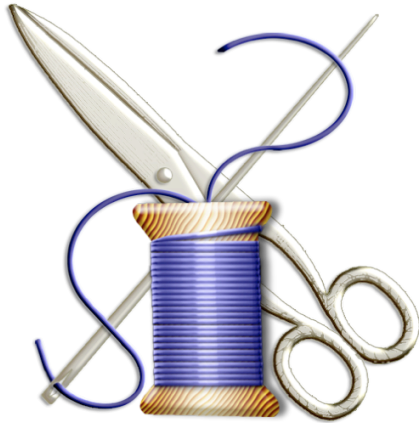
The CSP program began as a Saturday morning drop-in of eclectic offerings and was moved to Thursday late afternoon and run by two ELP instructors who provided a range of activities including crafts.

1st Quarter 2019

Exciting Update!

As we re-design this program we have leveraged partnerships in the sector to offer interim public health programming that addresses questions and concerns raised by our clients.

SEW IT PROGRAM



Achieved 66% out of an expected 75% target (2016 graduates to have progressed within 6 months to further skills training, education, employment or other support)

Exciting Update

We have new public and private sector partners to contribute to the development and presentation of the curriculum and support participants with real life business development as well as pathways to employment, apprenticeships and/or continue their learning.